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References available on request

Personal Profile

I'm an enthusiastic polymath with a Computer Science degree and extensive sysadmin and communication skills. I crave variety, am passionate about social justice, and enjoy volunteering, teaching, and improving systems and processes.

Publications and presentations

https://blog.mattcen.com/ publications

Professional Skills

- Linux systems administration
- Web development
- Information security
- Project management
- Software release
- management
- Event planning
- Public speaking
- Community management
- Youth work
- Facilitation and moderation
- Diversity/Inclusion awareness

Career Summary

Product Owner and Scrum Master Link Digital Jan 2018 — Jun 2019

- Manage CKAN and Drupal websites for government agencies and companies
- Deploy initial system installation and regular security and feature upgrades to customer servers
- Gather requirements from clients and organise them into sprints for a team of developers
- Improve company culture to adapt to remote work environment by running teambuilding and social activities, and developing new communication guidelines

Support Engineer Fastmail Feb 2017 – Oct 2017

- Document company server infrastructure during onboarding to assist in future employee on-boarding
- Triage third-level customer support issues, solving what I could and working with system engineers for everything else
- Debug issues with CalDAV, CardDAV, IMAP, SMTP, POP3, web UI, and other systems

Career Summary (cont)

Teacher Invent The World Jul 2016

- Run school holiday programme for children (5+ years)
- Teach online empathy, creative problem solving, team work, keyboard and mouse motor skills, physics, programming and other skills using computer games like Minecraft, Kerbal Space Program, and Factorio

Senior Systems Engineer Cyber IT Solutions Jul 2008 – Feb 2016

- Build computer systems (both hardware and software) for various customers
- Develop, maintain, and release-manage PrisonPC
- Design security measures for systems used by prison inmates
- Configure and manage servers for email, web hosting, file and print sharing, backup solutions, IPTV, and network-booted Linux desktops

Tutor

RMIT University Melbourne Jul 2009 – Oct 2009

• Teach Web Programming students basic HTML, CSS, JavaScript, and PHP

Education and Training

Cert IV Frontline management Scouts Australia Institute of Training 2015

Bachelor of Computer Science RMIT 2008 - 2010

Volunteer Summary

Deputy Chair GovHack Australia Apr 2018 — Jun 2020

- Develop a more diverse and inclusive GovHack logo
- Develop the MC script and manage AV for Red Carpet Awards evening
- Set direction for future of GovHack, maintaining focus on open data, innovation, and improving event accessibility
- Liaise with government and other sponsors to develop hackathon challenges

Facilitator and moderator PolyVic

Aug 2016 - Present

- Organise and run in-person discussion groups on polyamory, consensual nonmonogamy, and communication
- Moderate discussions on Facebook groups and manage arising conflicts
- Develop group guidelines and codes of conduct
- Train up new facilitators for our team

Scout leader and District Scout leader Scouts Victoria Jul 2008 – Present

Jul 2008 – Present

- Programme and run weeknight events for Scouts 11-15 years old
- Organise and run weekend camps for up to 100 people
- Lead 40 scouts at 10-day long Australian Scout Jamborees
- Facilitate and co-ordinate scout discussions at the 2014 and 2015 State Youth Forum to shape the future of Scouts Victoria, managing a team of other leaders in the process
- Train other scout leaders

Volunteer Summary (cont)

Melbourne site team lead GovHack Australia Mar 2016 – Nov 2019

- Run weekend-long events for over 100 participants
- Organise venue hire, catering, budgeting, and sponsorship
- Liaise with local, state, and national teams and governments
- Manage a team of volunteers
- Make event accessible to participants of diverse backgrounds and abilities

Mentor CSIRO STEM Professionals in Schools Aug 2014 – Dec 2014

- Develop classroom
 programmes to teach ICT to
 students
- Introduce programming tools such as Raspberry Pi and MIT Scratch
- Run classes for students to teach the above

Ambassador/Board member Open Knowledge Australia Oct 2014 – Aug 2017

- Organise and run weekly tech-related meet-ups, including venue hire, catering, and advertising
- Teach and find other speakers to present on openness as it applies to software, hardware, data, science, research, maps, government, and communities
- Run GovHack and HealthHack hackathons
- Organise and run two full-day Open Knowledge Australia mini-conferences at Linux.conf.au in 2016 and 2017

Technology Proficiencies

Languages

- Bash
- C
- CSS
- HTML
- Java
- JavaScript
- PHP
- Perl
- Python

Software & Tools

- AWS EC2/RDS
- Ansible
- Apache
- MySQL
- OpenLDAP
- Postfix
- Postgres
- Samba